Legal Responsibilities and Risk Management – This course is a comprehensive survey of employment, rental and contract law affecting the multifamily housing industry, as well as a review of key environmental and safety regulations. This course also includes a brief section to help students establish and execute an effective risk management program for their apartment communities.

February 13th, 2014 8:30 a.m. – 5:00 p.m.

Mark was the Director of Service Team Development for Colonial Properties Trust, Inc, a New York Stock Exchange traded company with 148 properties and over 48,000 apartment homes. He has developed technical and leadership modules that are critical for a service department to operate successfully and lower employee turnover. Mark's certifications include CAMT1, CAMTII, EPA 608 Proctor for HVAC CFC Certification, and he is an award winning Certified Pool Operator Instructor for the National Swimming Pool Foundation which issues a five year national certification. He has given hundreds of presentations specific to the multi housing industry and helped thousands of people increase their technical knowledge and effectiveness including management teams. Mark is also a frequent guest lecturer at Virginia Tech for the property management program. Currently he is the subject matter expert for the new development of the CAMTI and CAMTII programs with the National Apartment Association as well as NAAEI faculty. Mark's training and services result in a better understanding of Maintenance and Service Operations which increases a company's NOI.

Property Performance Management – This course teaches students how to ensure that their properties are performing at or above the expectations set in the management agreement or business plan. It introduces learners to the key operational and service measures used in the industry and shows them how to write a clear and compelling owner's report.

Deb Lanpher, CAM, CAPS, NAAEI Faculty
February 7th, 2014 8:30 p.m. – 5:00 p.m.

Location: Old Market Lofts
Address: 1023 Jones Street
Omaha, NE 68102
Cost: $1,000.00

AAGOL
6239 S. 90th Street
Omaha, NE 68127
Phone: 402-333-5331
Fax: 800-878-3033
directoraagol@live.com

How to Obtain and Maintain the NAAEI Certified Apartment Portfolio Supervisor (CAPS) Designation

To obtain a CAPS designation you must: have worked as a multi-site supervisor for 24 months or be a CAM, ARM or RAM designate in good standing with 24 months of management experience; successfully complete the five courses listed below (which total 40 hours); and, meet all examination requirements, within 24 months of declaring your candidacy for CAPS.

To maintain a CAPS designation you must: pay annual renewal dues of $100.00; and, beginning at your second renewal, report six Continuing Education Credits (CECs) earned during the preceding year.
Tina Padavich, CAPS®, CAM®, NAAEI Faculty ®

Tina will be teaching The Leadership Module of CAPS. This course shows students how to go beyond day-to-day management and enter the world of team leadership. Topics covered include: leadership versus management, the emotionally intelligent leader, employee engagement, feedback and coaching, and teambuilding.

January 17th, 2014 8:30 a.m. – 5:00 p.m.

Tina Padavich currently serves the Director of Operations at Premier Real Estate Services and serves as a Real Estate Consultant for Premier Consulting. Tina is the current President of the Central Iowa Apartment Alliance and Programming Chair for IREM Chapter 63. She holds her Salespersons Real Estate License in Iowa, CAM and CAPS designations. Tina is also a CPM candidate and a member of the National Apartment Association Faculty.

Throughout Tina’s career she has held various positions including: Leasing Agent, Assistant Community Manager, Community Manager and Regional Manager. Tina’s experience primarily is in multi-site management including some multi-state management. Tina prides herself in working with her teams to overcome property challenges to exceed owner’s expectations and in creating a company culture which retains employees.

Jerry G. Banks

Portfolio Director & Partner

NewStreet Properties, LLC

Jerry will be teaching the Property Evaluation and Due Diligence. This course covers the various processes — property inspections, financial and operational audits, and regional and neighborhood Analyses — property supervisors will complete to help an owner or company acquire, sell or renovate its property.

January 24th, 2014 8:30 a.m. – 5:00 p.m.

Jerry is the Portfolio Director & Partner of NewStreet Properties, LLC headquartered in Omaha, Nebraska. Jerry and his partner began NewStreet Properties in 1992 with a goal to build a diversified real estate investment portfolio. In his capacity Jerry has been responsible for all portfolio acquisitions, dispositions, finance and performance in a wide array of investment and development properties throughout the United States. Under Jerry’s direction NewStreet has completed well over $1 Billion Dollars of real estate transactions since its origin.

Over NewStreet’s 20 year existence, it has owned and operated property from West Virginia to Arizona, Mississippi to Minnesota. Prior to his current position, Mr. Banks was self employed in real estate, consulting, and owning and operating businesses both in and outside of real estate. In addition to his corporate activity, Mr. Banks is a board member for the Bemis Center for Contemporary Art and the Pottawattamie County Community Foundation. Past civic or volunteer duties include: Past Chairman of the Council Bluffs Chamber of Commerce, Past Chairman of the Council Bluffs Industrial Foundation, Past Board Member of Children Square USA, Past Board Member of Easter Seals Of Nebraska, Past Board Member of the SW Iowa Board of Realtors and consultant and volunteer to numerous charities in Omaha and Council Bluffs.

Tanya Shapiro, CAPS®

The Lund Company

Tanya will be teaching The Financial Module of CAPS. This course helps students become fluent in the financial concepts, terminology, formulas, and ratios commonly used in the multifamily housing industry. The emphasis is on showing students how to maximize income and manage expenses at their properties.

January 31st, 2014 8:30 a.m. – 5:00 p.m.

Tanya joined Cushman & Wakefield | The Lund Company in 2012 bringing with her over 10 years of residential real estate and leadership experience. Prior to joining Lund, she has worked with local and national private property management organizations. Her responsibilities with The Lund Company are to direct and oversee the physical, operational, and financial aspects of Lund’s portfolio of residential communities.

Tanya joined Cushman & Wakefield | The Lund Company in 2012 bringing with her over 10 years of residential real estate and leadership experience. Prior to joining Lund, she has worked with local and national private property management organizations. Her responsibilities with The Lund Company are to direct and oversee the physical, operational, and financial aspects of Lund’s portfolio of residential communities.

Tanya holds a Master’s degree in Business Administration (MBA) from University of Nebraska-Omaha. She also received her Bachelor of Science Degree with emphasis in Psychology and Communications from Bellevue University. In 2013, Tanya received the Certified Apartment Portfolio Supervisor (CAPS) designation from the National Apartment Association. Tanya received the Stars of Excellence Regional Manager of the Year award in 2010 from the Apartment Association of Greater Omaha and Lincoln.