








































**With Visto, it's now easier than ever to earn continuing education credits (CECs) for your NAAEI credential!**

Continuing Education Credits on Visto		
 Offered Courses	Recommended For	Credits
<b>Air-Conditioning Maintenance and Repair Suite</b> <ol style="list-style-type: none"> <li>1. Introduction to Basic Air-Conditioning</li> <li>2. Air-Conditioning Safety</li> <li>3. About Refrigerants</li> <li>4. Components of an Air-Conditioning System</li> <li>5. The Air-Conditioning Electrical System</li> </ol>		2
<b>Appliance Maintenance and Repair Suite</b> <ol style="list-style-type: none"> <li>1. Introduction to Appliance Basics</li> <li>2. Dryers and Washers</li> <li>3. Ovens, Cook Tops, Dishwashers and Refrigerators</li> </ol>		1.5
<b>Electrical Maintenance and Repair Suite</b> <ol style="list-style-type: none"> <li>1. Introduction to Basic Electricity</li> <li>2. Electrical Safety</li> <li>3. Systems and Circuits</li> </ol>		1
Ensuring Accessible Housing	   	1
Fair Housing and Beyond	    	3
<b>Heating Maintenance and Repair Suite</b> <ol style="list-style-type: none"> <li>1. Introduction to Basic Heating</li> <li>2. Heating Safety</li> <li>3. Systems and Components</li> </ol>		1
<b>Interior and Exterior Maintenance and Repair Suite</b> <ol style="list-style-type: none"> <li>1. Curb Appeal and General Exterior</li> <li>2. Make Ready</li> </ol>		1
NAA Click, Lease, and Learn	  	1
NAAEI & Orkin Integrated Pest Management	  	1
<b>Plumbing Maintenance and Repair Suite</b> <ol style="list-style-type: none"> <li>1. Introduction to Basic Plumbing</li> <li>2. Plumbing Safety</li> <li>3. Systems, Values, Pipes and Faucets</li> <li>4. Garbage Disposals, Tubs, Toilets, Drains and Water Heaters</li> </ol>		1.5
Rewind: NAA Conference Session Recordings	    	3-6

## Continuing Education Credits on Visto

<div style="border: 1px solid black; padding: 2px; display: inline-block;">grace hill</div> <b>Offered Courses</b>	<b>Recommended For</b>	<b>Credits</b>
Advanced Closing Techniques		1.5
Advanced Telephone Techniques		2
Battling Bedbugs <i>Lucha contra las chinches (ES)</i>		1
Building a Team Culture	   	1
Business Ethics	  	1
Business Etiquette	  	1
Creative Marketing Promotions		1
Crisis Management Series	  	1
Curb Appeal		1
Dealing with Difficult People <i>Tratando con Personas Dificiles (ES)</i>		1
Defeating the Mold Monster <i>Derrotar al Monstruo de Moldes (ES)</i>		1
Employee Coaching	    	1
Hoarding	  	1
Interviewing Skills	  	1
Maintenance and the Resident Experience		1
Maintenance for Office Staff	   	1
Performance Management	  	1
Preventative Maintenance		1
Traffic Generation		1

Credential programs available on Visto:

