

#APARTMENTALIZE

# Technology in Maintenance:

It's Here, Let's Overcome the Fear

Wednesday, June 13, 12:30 pm – 1:30 pm

**APARTMENTALIZE**  
Powered by NAA

June 13-16, 2018  
San Diego

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**NAA**  
NATIONAL APARTMENT ASSOCIATION

# Meet the Experts



**Dave Denslow**  
Managing Director  
Greystar



**Chase Harrington**  
President & COO  
Entrata

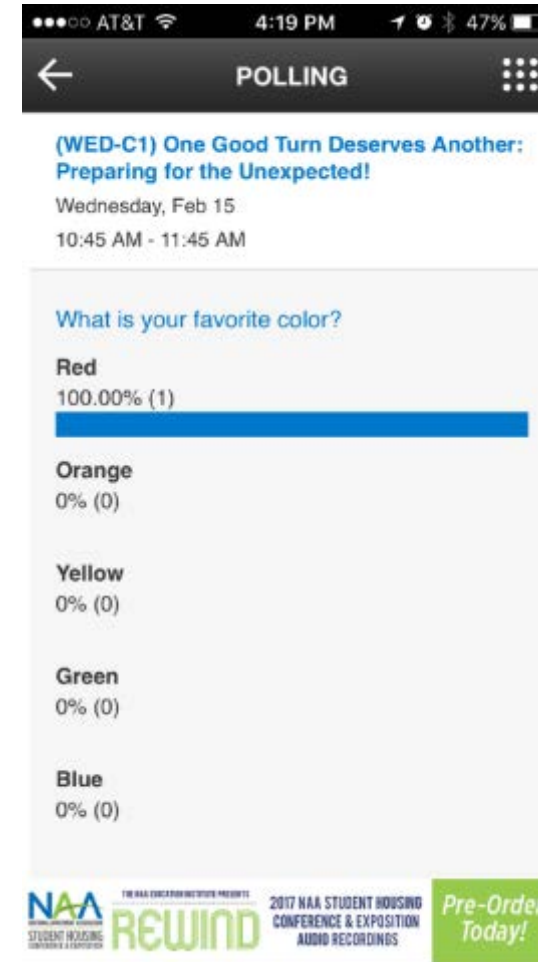
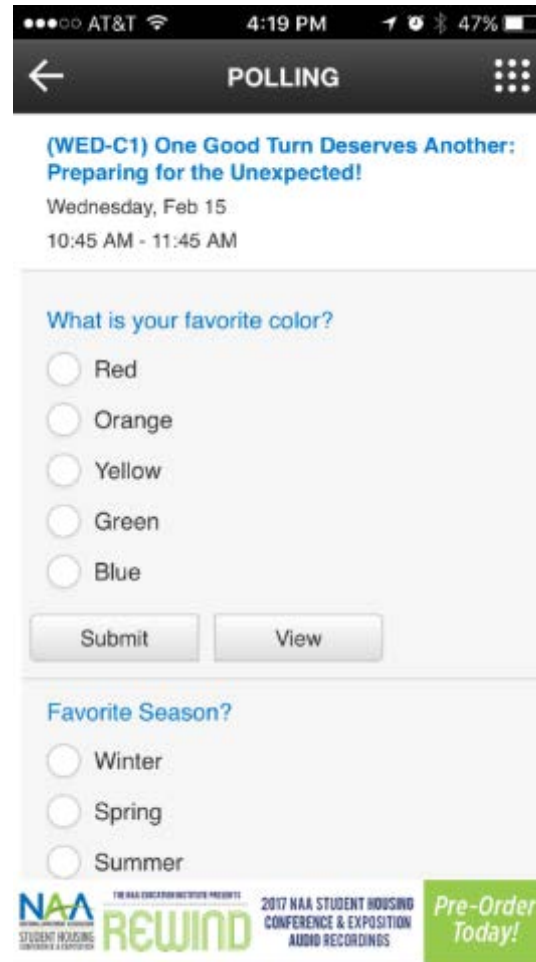
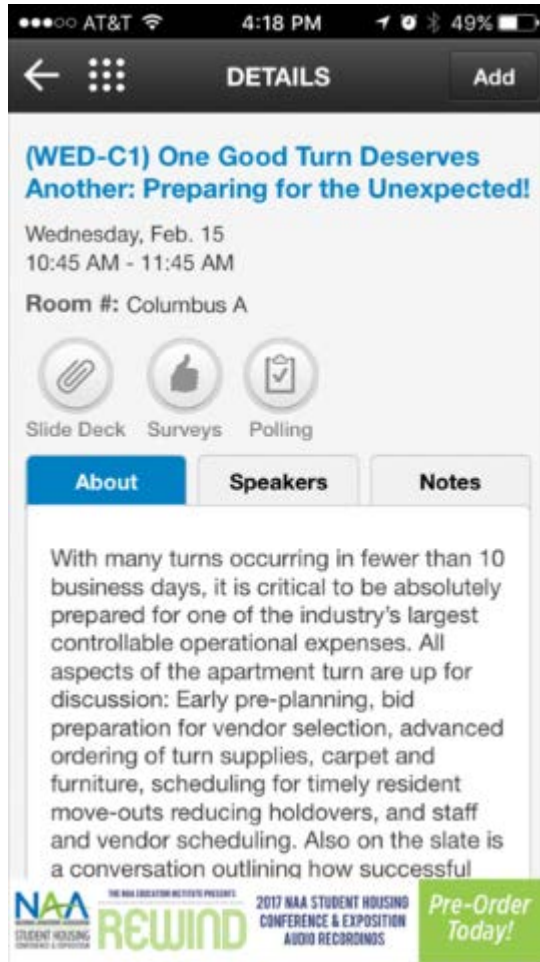


**Jonathan Lane**  
Sr. Director of Maint. &  
Engineering Services  
Bozzuto Management Co.



**Terry Danner**  
CEO  
SightPlan  
*Moderator*

# Polling



# Polling Question #1

When you think “fear of technology in maintenance”, which is of greatest concern to you?

1. Buildings and systems getting more sophisticated
2. Mobile technology in the hands of maintenance

# Polling Question #2

With mobile technology for maintenance, what is it you think the on-site maintenance teams fear the most?

1. Having to use their personal smartphone
2. Inadequate training on the technology
3. You're trying to fix something that isn't broken
4. Can't teach an old dog new tricks

# Polling Question #3

Which do you believe on-site team members would prefer?

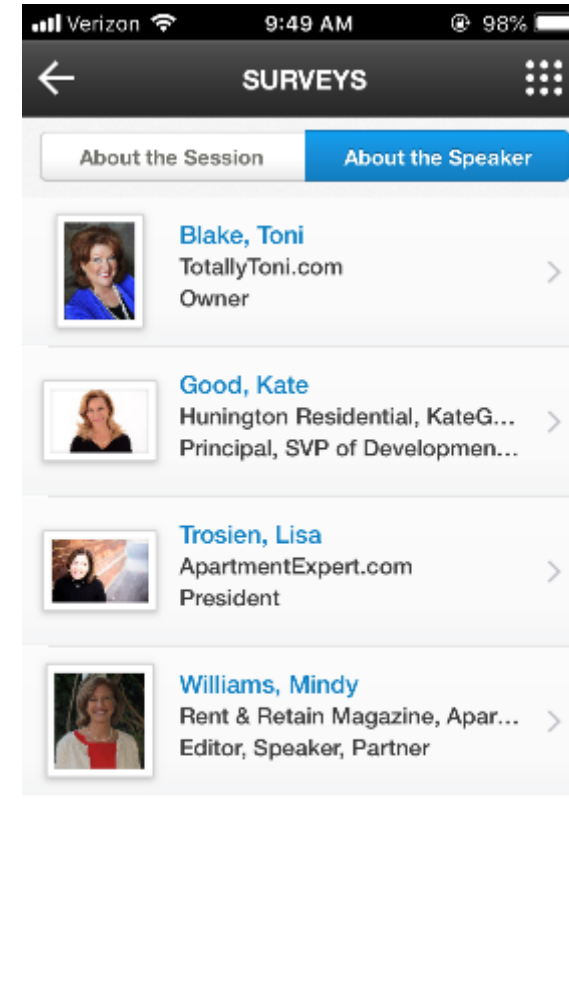
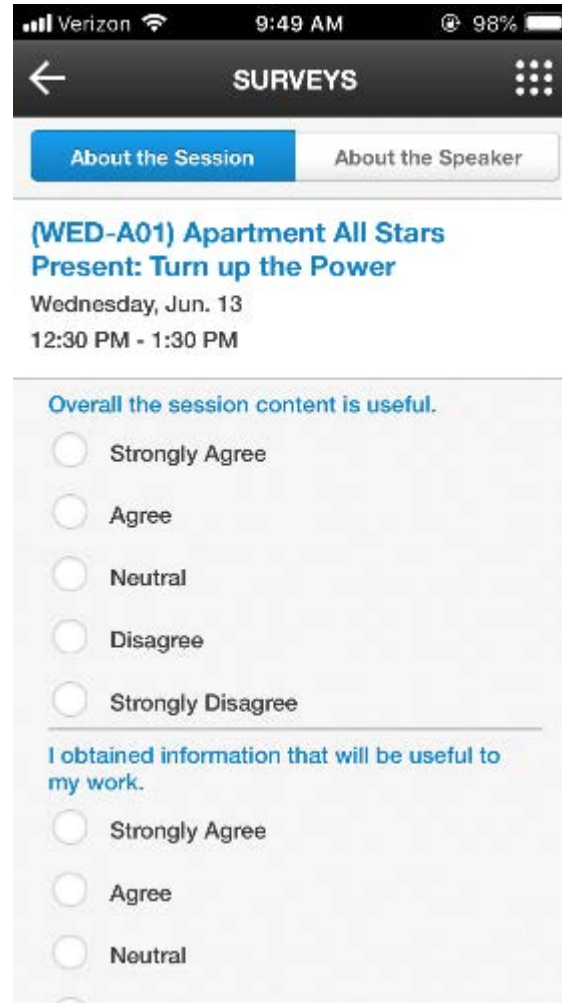
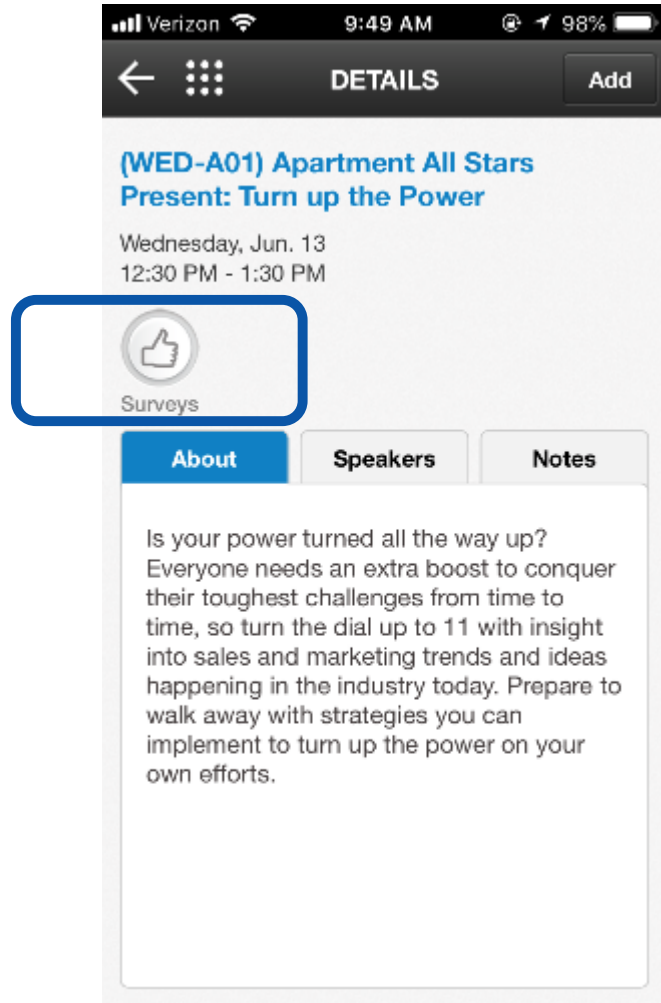
1. Using their personal device with loaded business apps
2. A company supplied device (with apps) that is strictly for business use

# Polling Question #4

What do you believe is a fair monthly reimbursement for personal device use?

1. \$0, this is the world we live in today
2. \$10-25
3. \$26-40
4. \$41-60
5. \$61-75
6. >\$75

# How Are We Doing?





# Contact Information



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