



# Be a jack-of-all-trades and a master of maintenance.

## Certificate for Apartment Maintenance Technician



**WE RECOMMEND THIS COURSE** for maintenance technicians, porters, housekeepers, and groundskeepers who are ready for advancement.

Earning your CAMT boosts your knowledge and skills, your reputation, and your confidence.

### YOU'LL LEARN ABOUT:

- Processing work orders efficiently and to residents' satisfaction
- Electrical, plumbing, HVAC, mechanical, appliance, construction, and lock and key services and repairs
- Painting services
- Customer service
- Following company policy and procedures
- Minimizing personal and property damage
- Maintenance safety
- Fair housing regulatory compliance
- Environmental responsibility and regulatory compliance
- Documenting and reporting maintenance activities in compliance with company policy and regulation
- Curb appeal, property inspection, and daily maintenance
- Maintaining recreational facilities and common areas
- Implementing a preventive maintenance schedule
- Product repair and replacement decisions
- Professional behavior, communication skills, and personal appearance



January 22-25 AND February 19-22, 2019  
8620 Burnet Road, Suite 475  
Austin, TX 78757

For more information, visit [www.naahq.org/CAMT](http://www.naahq.org/CAMT) or contact Kim McCrossen at [kmccrossen@naahq.org](mailto:kmccrossen@naahq.org).



# Registration Form

## Certificate for Apartment Maintenance Technicians (CAMT) Training

Sign me up for:

**January 22-25 AND February 19-22, 2019**

*Must attend all dates*

Interior & Exterior Maintenance Repair  
Electrical Maintenance and Repair  
Plumbing Maintenance and Repair  
Heating/Air Conditioning and Repair  
Appliance Maintenance and Repair

**The price is \$849 for members, \$949 for non-members**

All courses will be held 8:30 a.m. to 4:30 p.m.  
Austin Apartment Association Headquarters located at  
8620 Burnet Road, Suite 475, Austin, TX 78757

### NAAEI Refund Policy

Absolutely no refunds will be issued. If for any reason you cannot attend the course, you or your company may send someone in your place. If you choose to drop the class and cannot replace your seat, you may receive a credit towards another National Training course.

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Date the registrant entered the apartment industry:  
\_\_\_\_\_

**Please email or fax your completed registration form to Kim McCrossen at 703-248-8370 or [kmccrossen@naahq.org](mailto:kmccrossen@naahq.org)**

To pay by credit card please call Kim McCrossen at 703-797-0610.

Make checks payable to NAAEI and mail to:  
Kim McCrossen  
NAAEI  
4300 Wilson Blvd.  
Suite 400  
Arlington, VA 22203

