



**NAME**  
Katie Wrenn, CAPS

**TITLE**  
Regional Training and Marketing Director, Eastern Region

**COMPANY**  
Milestone Management

**YEARS IN THE INDUSTRY**  
12

**VOLUNTEER POSITIONS**  
Member of the Executive Committee and Chair of the Communications Committee for the First Coast Apartment Association; Delegate of the Florida Apartment Association and Chair of the Leadership Lyceum Committee; Delegate of NAA, Vice-Chair of NAA Communications Advisory Board; Member of NAA Next Gen Committee

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**A**s a generation of Baby Boomers moves closer to retirement, it's more critical than ever that the apartment industry recruit talented young professionals who will step into tomorrow's leadership roles. Each month, *units* will profile one of our industry's rising stars to get a preview of multifamily housing's bright future.

**units:** What made you decide to pursue this career path? Was property management ever on your radar in college?

**Wrenn:** I started my career in the multifamily industry when I was in college. I began working as a part-time leasing agent at the community in which I lived. While property management was not on my radar, it quickly became apparent this was something that I could do for a long time.

**units:** What's the single best piece of career advice you've ever received?

**Wrenn:** Take a deep breath.

**units:** Who are your professional mentors?

**Wrenn:** I have been so fortunate to have an amazing support system that has guided me in my career. I have had so many mentors that I am reluctant to name them for fear that I will miss someone.

**units:** If you could go back, what advice would you give yourself at the start of your career? Is there anything you would have done differently?

**Wrenn:** Sometimes the most well thought-out plans don't go as intended and that's OK. Be open-minded to change because some of the best outcomes are those that weren't originally planned. That's what I would tell myself. And I don't think I would have done anything differently, because I am so fortunate for the path my career has taken.

**units:** What are your biggest career goals?

**Wrenn:** I want to play an instrumental role in the industry that nurtured me and brought me to the place I am today.

**units:** What do you enjoy most about this industry?

**Wrenn:** I love what we do; we provide people with homes. A place where people unwind after a long day's work, where people gather to celebrate special occasions, a place where memories are created and, most importantly, a place where people live.

**units:** How would you suggest other young professionals get more involved and move up in the ranks?

**Wrenn:** Just ask! Don't be afraid to raise your hand and get involved. While it may seem scary at first, you will quickly learn that the multifamily family is among the friendliest and open group of people and always willing to embrace a volunteer.

**units:** What are your passions and hobbies outside of work?

**Wrenn:** When I'm not working I love spending time with my fiancé at the beach jet skiing. I am an avid runner, yoga enthusiast and I enjoy skiing when I find myself near some snow.

If you would like to be considered for a future *Next Gen* column, please contact Lauren Boston at 703-797-0678 or [lauren@naahq.org](mailto:lauren@naahq.org).