

Single most important thing...

EDUCATION



How can you improve your maintenance skills along with resident satisfaction, NOI and property value?

Take advantage of the Certificate for Apartment Maintenance Technicians (CAMT) hands-on training that improves these critical skills:

- Performing preventive maintenance
- Conducting repairs and replacements safely and in compliance with local, state and federal laws, codes and regulations
- Managing suppliers and supplier services
- Maintaining curb appeal
- Bringing apartment homes to ready-to-rent status
- Diagnosing maintenance issues
- Making repair/replace decisions
- Managing the maintenance budget

CAMT 

CERTIFICATE FOR APARTMENT
MAINTENANCE TECHNICIANS



COURSE INFORMATION

\$800 per person
Feb 25-28 AND Mar 25-28, 2014
8:30am - 5:00pm

Instructor: Paul Rhodes, CAMT
West Creek Manor Clubhouse
410-1 Westside Blvd., Roanoke, VA

703-797-0610
kimberlymccrossen@naahq.org
www.naahq.org



CAMT MODULES

Non-Technical:

- Inside the Apartment Business
- People, Projects, and Profits

Technical:

- Electrical Maintenance and Repair
- Plumbing Maintenance and Repair
- Heating, Ventilation and Air Conditioning (HVAC)
- Appliance Maintenance and Repair
- Interior and Exterior Maintenance and Repair

CAMT RESULTS

According to a survey conducted in 2011 among supervisors of CAMT designates:

- 58% - Improved diagnosis of maintenance issues
- 58% - Made more cost effective repair/replace decisions
- 67% - Better management of preventive maintenance
- 83% - Improved employee morale/confidence

EMPLOYER BENEFITS

What do supervisors who enroll their employees in CAMT have to say?

- 100% of supervisors agreed or strongly agreed that the CAMT course is a good use of employee's time and company's money
- 87% of supervisors noticed an improvement in their employee's work performance
- 100% of supervisors said that they would enroll employees in the CAMT course in the future

"An absolute 100% return, also gives the employee much more confidence to be able to pass such a comprehensive course."

"As a company, we want to equip all of our employees to be the best in their field. Obtaining NAAEI designations shows our commitment to the employee and their commitment to our industry."

www.SingleMostImportantThing.com

NAAEI Certificate for Apartment Maintenance Technicians (CAMT) Requirements

To receive a CAMT certificate you must have: one year of apartment or rental housing maintenance, successfully completed the seven modules and online content (which total 90 1/2 hours); and met all examination requirements within 24 months of declaring your candidacy for CAMT.

CAMT Term of Validity: CAMT has a lifetime term of validity.

CAMT is the only apartment industry certificate program accredited by the American National Standards Institute (ANSI).



NAA Education Institute
4300 Wilson Blvd., Suite 400
Arlington, VA 22203
703/518-6141
703/248-8370 FAX
education@naahq.org

Registration Form

Certificate for Apartment Maintenance Technicians (CAMT) Training

September

Sign me up for:

February 25, 2014
Interior & Exterior Maintenance Repair

February 26, 2014
Electrical Maintenance and Repair

February 27-28, 2014
Plumbing Maintenance and Repair

March 25-26, 2014
Heating/Air Conditioning and Repair

March 27-28, 2014
Appliance Maintenance and Repair

The member price is \$800 for the entire CAMT program

All courses will be held 8:30 a.m. to 5:00 p.m.

West Creek Manor Clubhouse located at 410-1 Westside Blvd., Roanoke, VA 24017

NAAEI Refund Policy

Absolutely no refunds will be issued. If for any reason you cannot attend the course, you or your company may send someone in your place. If you choose to drop the class and cannot replace your seat, you may receive a credit towards another National Training course.

Name: _____

Title: _____

Company: _____

Address: _____

Phone: _____

E-mail: _____

Date the registrant entered the apartment industry:

Fax your or email your completed form to Kim McCrossen at 703/248-8370 or kimberlymccrossen@naahq.org

To pay by credit card please call Kim McCrossen at 703/797-0610.

Make checks payable to NAAEI and mail to:
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